

SHOW NAME + LOCATION + DATES

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1. Show Information

SHOW NAME + LOCATION + DATES

RCS CONTACT INFORMATION			
Raphael's Convention Services (RCS)	Phone:	858 689 7368	
8606 Miramar Road	Fax:	858 689 8040	
San Diego, CA 92126	Email:	flora@raphaels.com	

SHIPPING ADDRESSES

RCS Warehouse

Raphael's Convention Services 8606 Miramar Road San Diego, CA 92126 <u>Warehouse Hours</u> 9:00 am – 4:00 pm Monday - Friday

Venue Address

* RCS accepts no responsibility for items arriving at warehouse or venue outside listed hours * * RCS accepts no responsibility for items shipped without a paid material handling order *

RCS ON-SITE HOURS



2. Credit Card Payment / **Authorization Form**

Return to: Raphael's Convention Services ◆ Fax: 858 689 8040 ◆ email: flora@raphaels.com All orders are governed by the RCS Terms & Conditions of Contract and Payment Policy in this Exhibitor Manual.

Company Name	Email		Booth #	
r j				
Address	City	State	Zip	Country
	,		•	Ū.
Phone	Fax			
Contact	Cell			

Payment Policy

Payment for Services - RCS requires payment in full at the time services are ordered. RCS accepts Mastercard, Visa, Amex, Discover, cash and check, however a completed credit card authorization is required for all orders, regardless what form of payment is used.

Discount Prices – To qualify for discount pricing, orders must be received with payment on or before the discount price deadline.

Adjustments and Cancellations – Cancellation of any order once delivered or rendered will result in a 100% cancellation fee. Additions to existing orders will be charged at the time the order is placed.

• If you have any questions about our payment policy, please contact us at 800 564 7755.

Credit Card Charge Authorization

All information must be provided. Your order will not be processed if any information is missing. We require credit card authorization even if you are paying by cash or check.

Account Number

Expiration Date						



Cardholder's Name		
Address		
City	State	Zip

I agree in placing this order that I have accepted **RCS** payment policy and RCS Terms & Conditions of Contract.

Х

Authorized Signature (Cardholder)

Х

Please Print Name

/ /

Date



3. Furniture Order Form

Return to: Raphael's Convention Services Fax: 858 689 8040 email: flora@raphaels.com

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Company

Email

Booth #

*Discount Price is valid until one week prior to show date.

QTY	Description	Disc. Price	Show Price	Total	QT	Y	Description	Disc. Price		Total
	<u>CHAIRS</u>					_	TABLES (L x W x H) *	includes c	over & ski	rt
	Plastic Folding Chair	\$7.00	\$12.00			4"	x 30" x 30" Table	\$47.00	\$57.00	
	Blue Ballroom Chair	\$18.00	\$23.00			5'2	x 30" x 30" Table	\$52.00	\$62.00	
	Director Chair	\$24.00	\$29.00			6'	x 30" x 30" Table	\$58.00	\$68.00	
	Wood Barstool	\$18.00	\$23.00				x 30" x 30" Table	\$63.00	\$73.00	
	Black Swivel Barstool	\$25.00	\$30.00				x 30" x 40" Table	\$58.00	\$68.00	
	Black / Chrome Barstool	\$25.00	\$30.00				x 30" x 40" Table	\$68.00	\$78.00	
						8':	x 30" x 40" Table	\$73.00	\$83.00	
							x 18" x 30" Table	\$63.00		
						8 x	x 18" x 30" Table	\$68.00	\$7 8.00	
	MISCELLANEOUS					ODE				F)
	Table Skirt	\$25.00	\$30.00				<u>CIFY SKIRT COLOR (I</u>			
	Velon Table Cover	\$6.00	\$11.00 <u> </u>] NONE	\square White \square Black \square R	ed 🗆 Blue	□ Purple	□ Teal
	Aluminum Easel	\$18.00	\$23.00							
	Brass Easel	\$24.00	\$29.00 <u> </u>				available without skirt			-
	Wastebasket	\$7.00	12.00				olor is chosen, table w	-		
	8 x 10 Drape Wall	\$40.00	\$50.00 <u> </u>		skir	rt. Any s	waps as a result will be	e at a 1005	% cancella	tion fee.
	FLOORING					RO	<u>UND TABLES</u> (skirting	; / cover n	ot include	d)
	10 x 10 Carpet	\$100.00	\$115.00			24	" Round	\$39.00	\$49.00	
	10 x 20 Carpet	\$200.00	\$225.00			36	" Round	\$45.00	\$55.00	
	10 x 30 Carpet	\$300.00	\$330.00			24	" Belly Bar (40" high)	\$45.00	\$55.00	
			_			36	" Belly Bar (40" high)	\$52.00	\$62.00	
	CHOOSE CARPI	ET COLOR	<u>:</u>							
	□ Black □ Blue □	Red 🗆 Gr	ay				TABLECLOTH			
	10 x 10 AstroTurf	\$42.00	\$52.00			90	" Round	\$32.00	\$37.00	
	10 x 20 AstroTurf	\$84.00	\$94.00 <u> </u>			12	o" Round	\$37.00	\$42.00	
	10 x 30 AstroTurf	\$126.00	\$136.00			13	o" Round	\$50.00	\$55.00	
						60	x 120 Banquet	\$32.00	\$37.00	
	CHOOSE TUR	F COLOR				90	x 132 Banquet	\$37.00	\$42.00	
	🗆 Black 🗆 Green 🗆 Tan	□ Red □ I	Blue/Black			90	x 156 Banquet	\$37.00	\$42.00	
	Carpet Padding (sq. ft)	\$.95	\$1.10							

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MISCELLANEOUS ITEMS (If you don't see what you need here, please call for more info. This is only a partial catalogue)

QTY	DESCRIPTION	PRICE

Customer is responsible for rental items from the time they are delivered until they are picked up by RCS



4. <u>Material Handling</u> <u>Information</u>

How to "Handle" Material Handling (Drayage)

<u>Material Handling – what is it?</u>

Material handling charges apply when RCS' assistance is required in moving your materials to / from your location or the venue loading dock to / from your booth. This charge is separate from the actual shipping costs, which remain between the exhibitor and their freight carrier. We accept shipments to our advance warehouse up to 14 days prior to the event and will store them for up to 14 days after the event. Shipments sent directly to / from the venue will also be accepted / released by RCS, with transportation to / from your booth being included in the material handling charges. Please note, however, that RCS is not a shipper and does not make the shipping arrangements for exhibitors.

STEP BY STEP: HOW TO FACILITATE THE DELIVERY / RETURN SHIPMENT OF MATERIALS

Shipping to RCS Advance Warehouse

- **1.** Materials will be accepted up to 14 days prior to the show and delivered by RCS directly to your booth.
- 2. Complete both the Material Handling Order Form & the Credit Card Authorization Form and fax / email to RCS.
- **3.** Ensure your materials are properly labeled with show name, company name & booth number.
- 4. Shipments received without a completed material handling order will not be delivered until payment is received.

Shipping Direct to Venue

- 1. See show information page in this exhibitor packet or call RCS for acceptable dates & times for direct shipments.
- 2. Complete both the Material Handling Order Form & the Credit Card Authorization Form and fax / email to RCS.
- 3. Ensure your materials are properly labelled with show name, company name & booth numbers.
- 4. Shipments received without a completed material handling order will not be delivered until payment is received.
- **5**. RCS is responsible only for direct shipments arriving on the published dates and times.

Return Shipping from RCS Advance Warehouse

- **1.** See show information page in this exhibitor packet for acceptable dates / times for scheduling the pickup of materials from our Warehouse.
- 2. Ensure your shipment is properly labeled with destination name and address.
- **3**. Attain a completed Bill of Lading or appropriate pre-paid shipping label (UPS / FedEx) from your freight carrier. Attach a copy to your shipment and provide a second copy to RCS. RCS will have blank Bills of Lading available on-site if needed. We are not responsible for unlabeled materials or materials left without a Bill of Lading.
- 4. RCS will pick up your shipment from the booth and transport to our warehouse.
- 5. Call your freight carrier and schedule the pick- up. RCS does not make shipping arrangements.
- **6**. Ensure that your carrier knows whose items they are picking up (your company name) when they arrive at RCS' warehouse. Materials will not be released to a carrier without this information.

Return Shipping from Venue

- **1.** See show information page in this exhibitor packet or call RCS for acceptable dates & times for direct pick ups
- 2. Ensure your shipment is properly labeled with destination name and address.
- **3**. Attain a completed Bill of Lading or appropriate pre-paid shipping label (UPS / FedEx) from your freight carrier. Attach one copy to your shipment and provide a second copy to RCS. RCS will have blank Bills of Lading available on-site if needed. We are not responsible for unlabeled materials or materials left without a Bill of Lading.
- **4**. RCS will pick up your shipment from the booth and release to your freight carrier.

* RCS IS NOT RESPONSIBLE FOR ITEMS LEFT UNATTENDED ON THE SHOW FLOOR *



Return to: Raphael's Convention Services ◆ Fax: 858 689 8040 ◆ email: flora@raphaels.com

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Company Name	Email		Booth #	
Address	City	State	Zip	Country
	-		-	
Phone	Fax			
Contact	Cell			

* Material handling charges also apply to shipments sent direct to venue, if RCS' assistance is needed in transporting the materials to the booth. Items received by RCS without a completed material handling order will be held until payment is received.

* Exhibitors are responsible for all freight charges.

* Please note that there is a 200 lb. Minimum charge for material handling.

* Materials remaining at RCS warehouse for longer than 14 days after show close will be subject to storage fees or destroyed.

PLEASE ESTIMATE THE NUMBER OF PIECES YOU ARE SHIPPING AND THE APPROXIMATE WEIGHT OF THE SHIPMENT. EXACT WEIGHT WILL BE CALCULATED BY YOUR CARRIER AND ORDER SHALL BE REVISED ACCORDINGLY WHERE NECESSARY.

QTY	DESCRIPTION	WEIGHT

For ONE WAY handling, please indicate which way RCS can expect to handle your materials

Total WeightONE WAY Rate (per lb)\$0.65TWO WAY Rate (per lb)\$1.30Total Price =\$

IN \Box OUT \Box



6. <u>Electrical Rental</u> <u>Order Form</u>

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Company]	Email Booth #
PRIC	CE LIST		IMPORTANT INFORMATION
Description	Disc. Price	Show Price	• RCS is not responsible for voltage fluctuation or power failure due to temporary conditions. For your protection you should install a surge protector on your equipment. All electrical installations and connections to all electrical
5 Amp / 500 Watts	\$80.00	\$90.00	service should be made by an RCS electrician. RCS will not be responsible for any damage or loss to any equipment, component, computer hardware or
10 Amp / 1000 Watts	\$105.00	\$115.00	software, and/or any damage or injury to any person caused by the installation, connection or plugging in of any electrical outlet by persons other than an RCS
20 Amp / 2000 Watts			 electrician. Electricity will be turned on 30 minutes prior to show opening and shut down approximately 30 minutes after show close. OUTLET LOCATION / DISTRIBUTION: All electrical outlets will be installed on the floor at the draped back-wall of in-line and peninsula booths. All electrical outlets for island booths will be dropped to one main location per

PLACE ORDER HERE:DescriptionPriceQTYTotalDescriptionSSSSSSSSI agree in placing this order
that I have accepted RCS
Payment Policy and Terms &
Conditions of ContractTotal :

the exhibitor's floor plan. If no plan is provided, the outlets will be installed at our discretion. Any additional power drops or locations are chargeable on a time and material basis. Distribution and connection of outlets are chargeable

Signature:

on a time and material basis.

Date: / /



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Company	Email	Booth #

Please complete this form if you need assistance installing or dismantling your booth or loading / unloading your vehicle. Additional labor services may be offered at your show. Please call for any requests that do not seem to be covered here.

INDICATE SERVICES NEEDED

DISMANTLE

UNLOAD

- □ INSTALL
- LOAD
- □ FORKLIFT

* Please note that forklift service and any labor charges associated with unloading / loading vehicles is included in the material handling charges.

PLACE ORDER HERE							
Date	Start Time	End Time	Total Hours	Total Workers	Labor Rate (per hour)	Total	
	AM PM	AM PM			\$65.00		
	AM PM	AM PM			\$65.00		
	AM PM	AM PM			\$65.00		
	AM PM	AM PM			\$65.00		
I agree in placing this order that I have				TOTAL		\$	
accepted Policy at	l RCS Pay nd RCS Te ons of Con	erms &					

Signature:

Date:

/ /



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Company				Email			Booth #				
To ensure your booth is show ready, please specify your requirements below. Please call us if you have a special need. RCS is the exclusive cleaning contractor for your show and will handle all cleaning services on the show floor.											
Discount price is valid until one week prior to show opening.											
PRICE LIST											
Item #	Descrip	otion					Disc. Price	Show Price			
					BOOTH CLEAN	ING					
Includes			basket nightly								
100		g for Duration	n of Show			rice per square foot per day of show =	\$0.31	\$0.46			
101		ig per Day			p	rice per square foot per day of show =	\$0.40	\$0.60			
102	Cleanin	g Before Shov	v Only			price per square foot =	\$0.42	\$0.64			
<u>CALCU</u>	LATE TO	OTAL SQUA	RE FOOTAGE:	<u>.</u>							
Width	:	x	Length:	=	Sq	Ft.					
					ORDER SERV						
					OKDEK SEKV	ICE					
Da	ite	Item #	Sq. Ft.	Price	Subtotal						
]					
						-					
						1					
						-					
						-					
order accept Policy	that I l ed RC and R	acing this have S Paymen CS Terms of Contrac	t : &:	TOTAL = \$							
Signatı	ıre:					-					
Date:	_	/	/								